

Cancellation Policy

Cancelling more than 24 hours before the lesson:

- Clients are always encouraged to re arrange lessons rather than cancelling.
- Clients are however allowed to cancel or move lessons 24 hours or more before the lesson without any fee or obligation to rearrange the lesson.

Cancelling within 24 hours of the scheduled lesson time:

- Within 24 hours before the scheduled lesson time, if you cancel you will have to pay half the normal lesson charge.
- Within 24 hours before the scheduled lesson time, you can re arrange without paying any fee.

After the lesson has started:

- The tutor will stay in the meeting space for the duration of the lesson
- If the student does not join, the full lesson fee will be charged